



December 22, 2025

Andrew R. Jassy  
President and Chief Executive Officer  
Amazon.com, Inc.  
410 Terry Avenue North  
Seattle, Washington 98109

Dear Mr. Jassy,

We are extremely troubled by the fact that Amazon is listing vehicles for sale with unrepaired safety recalls. Selling cars with unrepaired safety recalls is extremely dangerous and poses a potentially fatal threat to vehicle drivers, passengers, and others on the road. Amazon's suggestion to consumers to check a vehicle's recall status themselves on the National Highway Traffic Safety Administration's (NHTSA) website is simply insufficient. We call on Amazon to remove all vehicle listings with unrepaired safety recalls and to directly display to prospective vehicle buyers a vehicle's recall status.

On August 4, 2025, Amazon announced that dealers would be able to sell used and certified pre-owned vehicles through Amazon Autos, which was at the time limited to Hyundai vehicles.<sup>1</sup> On November 17, 2025, Amazon announced that certified pre-owned vehicles sold by Ford dealers, which are not exclusively Ford vehicles, would also be for sale on Amazon Autos.<sup>2</sup> In its announcement with Ford, Amazon touted its transparency in the vehicle selling process by highlighting it provides viewers with the service history and condition reports for vehicles.<sup>3</sup> However, Amazon fails to disclose to prospective vehicle buyers that a vehicle may have unrepaired recalls. In fact, Amazon lists for sale—and appears to have facilitated the sale of—vehicles with unrepaired recalls, including urgent fire risks and a potential engine stall while driving.<sup>4</sup>

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<sup>1</sup> "Amazon Autos now offers used and certified pre-owned vehicles," *Amazon*, August 4, 2025, <https://www.aboutamazon.com/news/retail/amazon-autos-buy-car-online>.

<sup>2</sup> "Amazon adds certified pre-owned Ford vehicles for customers to browse, finance, and purchase online," *Amazon*, November 17, 2025, <https://www.aboutamazon.com/news/retail/amazon-autos-buy-cars-online-ford>.

<sup>3</sup> *Id.*

<sup>4</sup> For example, Amazon lists for sale a Used 2021 Ford Bronco Badlands, VIN 1FMEE5DP0MLA79651. As of December 22, 2025, NHTSA lists two unrepaired recalls for that vehicle, citing the safety risk of an engine stall while driving. As of December 4, 2025, Amazon listed for sale a Certified Pre-Owned 2021 Jeep Wrangler 4xe Unlimited Rubicon 4xe, VIN 1C4JJXR6XMW686181, and a Used 2025 Hyundai Santa Fe Calligraphy, VIN 5NMP54GL0SH095394. As of December 22, 2025, while neither vehicle was available on Amazon's website any longer, NHTSA still lists one unrepaired recall for the Jeep vehicle with an "Urgent: Fire Risk When Parked" and a warning that a vehicle fire can injure occupants and those outside the vehicle and one unrepaired recall for the Hyundai vehicle, citing the safety risk of an electric fire caused by a short.

"Used 2021 Ford Bronco Badlands," *Amazon*, <https://www.amazon.com/vindp/B0FM7PY7V5/> (last accessed December 22, 2025); Check for Recalls: "2 Unrepaired Recalls," *National Highway Traffic Safety Administration*, <https://www.nhtsa.gov/recalls?vymm=1FMEE5DP0MLA79651> (last accessed December 22, 2025); "Certified Pre-Owned 2021 Jeep Wrangler 4xe Unlimited Rubicon 4x4," *Amazon*, <https://www.amazon.com/vindp/B0FY3YLN57/>

We have long raised concerns about the dangers of allowing used vehicles with unrepaired safety recalls to be sold. Our legislation, S.2956, the Used Car Safety Recall Repair Act, would prevent dealers from selling used cars with unrepaired safety recalls, a prohibition that already applies to new vehicles.<sup>5</sup>

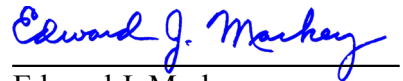
Amazon does not need to wait for the law to change to prioritize vehicle safety. We call on Amazon to immediately stop listing for sale on Amazon Autos any vehicle with an unrepaired safety recall. In addition, Amazon should make it as easy as possible for people to confirm that the vehicle they are looking at does not have unrepaired recalls. Instead of linking to NHTSA's website and encouraging people to check the recall status themselves, we urge Amazon to prominently display the status of recalls under the key features it lists for vehicles it is selling.

We look forward to working with Amazon to ensure that the vehicles it lists for sale are safe.

Sincerely,



Richard Blumenthal  
United States Senator



Edward J. Markey  
United States Senator



Elizabeth Warren  
United States Senator

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(last accessed December 4, 2025); Check for Recalls: “1 Unrepaired Recalls,” *National Highway Traffic Safety Administration*, <https://www.nhtsa.gov/recalls?vymm=1C4JJXR6XMW686181> (last accessed December 22, 2025); “Used 2025 Hyundai Sante Fe Calligraphy,” *Amazon*, <https://www.amazon.com/vindp/B0G2VBS7TK/> (last accessed December 4, 2025); Check for Recalls: “1 Unrepaired Recalls,” *National Highway Traffic Safety Administration*, <https://www.nhtsa.gov/recalls?vymm=5NMP54GL0SH095394> (last accessed December 22, 2025).

<sup>5</sup> U.S. Congress, Senate, *Used Car Safety Recall Repair Act*, S 2956, 119th Cong., 1st sess., introduced in Senate September 30, 2025, <https://www.congress.gov/119/bills/s2956/BILLS-119s2956is.pdf>; “Prohibitions on manufacturing, selling, and importing noncomplying motor vehicles and equipment,” 49 U.S. Code, §30112.